

ACTIVANT

DISPATCH & DELIVERY SYSTEM



DDS AUTOMATES THE DISPATCH AND DELIVERY PROCESS

You've said it yourself, "The grease board has got to go." You recognize the warning signs of a chaotic dispatch and delivery system; employees pulled in many directions where they can't focus on filling trucks and delivering products; owners looking for statistics that don't exist; and customers switching vendors because you couldn't deliver products on time.

Turn to Activant Dispatch and Delivery System™ (DDS), designed to assist the dispatcher with daily deliveries, compliment your hot-shot delivery programs, provide accurate management reports and ensure on-time deliveries.

DDS: An Electronic Dispatcher's Assistant

With DDS, you'll eliminate manual systems that require continuous human updating to remain accurate. The DDS application integrates with your Activant system and displays real-time order status in a column format and is as simple to run as a spreadsheet.

Sales staff can send new orders, or last minute change orders, from point-of-sale to the dispatcher, reducing costly errors. As you scan bar codes for each order, the system moves the order status sequentially through the dispatch and delivery process. No typing skills required! Anyone on the network can check the status of any order, any time. This feature alone minimizes interruptions and reduces calls to the dispatcher.

On-time Delivery: The Most Important Service You Can Offer

Service Dealer customers report that accurate, on-time delivery is the most important service you can offer. With DDS, you'll build a reputation for excellent service, retain your loyal customers and attract new ones through positive referrals.

GPS Tracker Integrates with DDS for Automated Fleet Management

Add on Activant GPS Tracker™ and automate delivery status even more. Tracker combines global positioning system (GPS), mobile phone and Internet technologies to bring you an inexpensive method for tracking vehicles. Tracker shows the precise location of every mobile phone and automatically updates DDS with real-time delivery status and pictures.

BENEFITS

- Increase profits by optimizing delivery truck loading and routes
- Facilitate on-time delivery by monitoring vehicles and drivers
- Reduce interruption with network-wide access to order status
- Improve efficiency and service by automating manual processes
- Maximize customer loyalty by prioritizing rush orders

KEY BENEFITS OF ACTIVANT DISPATCH & DELIVERY SYSTEM



FOCUS ON ASSIGNING ORDERS AND TRUCKS TO ENSURE ON-TIME DELIVERY

The DDS Window Looks Like a Familiar Spreadsheet

DDS is fully integrated with your business management solution and can be customized to display:

- Bar code ID
- City
- Cost
- Current status
- Customer name
- Customer number
- Customer purchase order number
- Delivery zone
- Order number
- Puller's name
- Requested date
- Scheduled shipping date and time
- Weight

Keep Trucks Running at Capacity to Increase Profits

- Increase profits by optimizing delivery truck loading and routes
- Facilitate on-time delivery by monitoring vehicles and drivers
- Improve efficiency and service by automating manual processes
- Reduce interruptions with network-wide access to order status
- Maximize customer loyalty by prioritizing rush orders
- Improve driver accuracy and efficiency by loading trucks in the delivery sequences

Manage the Big Picture with Simple and Meaningful Reports

- ODBC-compliant database reports on assets, including pickers, trucks, drivers, number of deliveries, etc.
- Use standard reports or create your own
- Prioritize rush orders, track returns, etc.
- Get a global view of productivity by customer, job, salesperson, truck, etc.

Increase Efficiency with Split Orders

- Split one order into many orders to assign to different trucks and drivers
- Split the quantity of a line item to be placed on different trucks
- Print a delivery manifest for the driver
- Reduce costly human errors with direct-to-dispatch ordering

Keep Track of Your Vehicles and Drivers with Integrated GPS Tracker

- Monitor the location of your fleet using mobile phones with add-on module
- Automatically updates DDS with real-time delivery status and pictures
- Set up geo-fence parameters around any facility to trigger delivery status updates
- Eliminate and monitor unauthorized stops, vehicle speed and more!

ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity, and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

To learn more about this or other Activant products and services, please call 800.678.5266 ext. 5910.



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