

EAGLE FAX SOLUTIONS



SEND FAXES DIRECTLY FROM YOUR ACTIVANT EAGLE SYSTEM FOR CLEARER COPIES AND IMPROVED PRODUCTIVITY

Fax documents or memos directly from your Activant Eagle™ system with Eagle Fax™ solutions. Eagle Fax software is integrated into the Activant Eagle system applications to provide easy-to-use fax capabilities. For example, with just a couple of keystrokes, the Eagle system will fax a copy of any point-of-sale document to a customer.

From any terminal in your store, you can quickly send a quote or a copy of an invoice to a contractor. Or, fax an order to a supplier who's not using EDI. Fax spooled reports, point-of-sale documents, QuickRecall™ documents, purchase orders, financial statements and memos. It's an easy-to-use, efficient way to keep your business on track.

Need to send a fax immediately? Set the priority for your outbound fax to *high*, *medium* or *low*. Faxes set to *high* will be faxed immediately, ahead of other faxes in the queue.

No more waiting for a co-worker to complete a fax before you can respond to an urgent request from a customer, supplier or bank. For non-urgent POS documents, you can even set the fax queue to transmit your faxes during evening hours, to take advantage of favorable phone rates (Enhanced Fax).

Eagle Fax solutions allow you and your staff to focus on your business, customers and vendors without all those trips to the fax machine.

BENEFITS

- Fax a copy of any POS document to a customer, directly from the computer
- Fax documents in high-quality, laser format (Enhanced Fax)
- Set priority levels and the system faxes high-priority documents first, no matter what's in the queue
- Reduce the time it takes employees to send faxes
- Create and fax a short memo, eliminating the need for additional office machines to create, print and fax a document
- Transmit faxes when it is most convenient for your business
- Fax a copy of an invoice with the buyer's signature (Enhanced Fax)

KEY BENEFITS OF EAGLE FAX SOLUTIONS

Fax reports, purchase orders and point-of-sale documents from the comfort of your desk

- Fax point-of-sale documents, including invoices, estimates, orders, special orders, payments, transfers or credit memos directly from the Eagle system
- Send documents direct from any terminal and reduce the time it takes employees to send faxes
- Fax copies of purchase orders to vendors, eliminating the need to print purchase order reports
- Fax any previously spooled report and any Activant-generated report from any Activant terminal
- Pull up the fax queue and the cover page will display default customer record information, including customer name and fax number

Create and fax text files and short memos from any terminal, eliminating the need to use a separate word processing system

- Send messages that need no documentation or invoices
- Eliminate using a separate word processor to create and print, then fax a memo
- Create text files in the Activant Eagle Editor and fax directly from the editor function
- Attach existing editor files to your faxes from any terminal

Set fax priority, view the fax queue and set up retry parameters

- Assign one of three priority codes to your faxes
- Use *high*, *medium* or *low* to queue higher-priority documents first
- Send high-priority faxes before medium- or low-priority faxes already in the queue
- The system will automatically make two or three additional attempts to complete a fax if the receiving fax is busy
- High-priority faxes will attempt three additional times at five-minute intervals
- Medium-priority faxes, after the initial attempt, will attempt two additional times at five-minute intervals, followed by another three attempts in 30-minute intervals and then 10 attempts at 120-minute intervals
- Low-priority faxes, after the initial attempt, will attempt two additional times at 30-minute intervals, followed by seven attempts at 180-minute intervals

Set a default prefix number to access an outside line, reducing errors

- Predefine any prefix number(s) that you need to access an outside line
- Save time and prevent entry errors by automatically including prefix number(s) defaults

KEY BENEFITS OF ENHANCED FAX

- Fax statements and any accompanying collated invoices in high-quality laser format
- Include the buyer's electronic signature on laser purchase orders (for customers with Signature Capture)
- Set up auto-fax for specified customers so that their POS invoices are automatically faxed to their preferred fax machine
- Take advantage of batch faxing to send faxes whenever it is convenient for your business
- Generate an alert to notify you of a failed fax transmission
- Automatically include a fax cover page that will transmit with each fax
- Re-transmit a completed fax from the new Eagle for Windows FAXQUE utility

NOTE

Eagle Fax and Enhanced Fax are two separately licensed products. Eagle Fax is a pre-requisite of Enhanced Fax. Please call your Activant Direct Specialist for more information.

ABOUT ACTIVANT

Activant is a leading provider of business management solutions designed for companies with complex products in high-service distribution environments. Over 17,000 wholesale, retail and manufacturing customers use Activant to help drive new levels of business performance. With proven experience and success, Activant is fast becoming an industry standard for companies seeking competitive advantage through stronger customer integration. Our business management solutions include advanced software, professional services, content, supply chain connectivity and analytics.

To learn more about this or other Activant products and services, please call 800.538.8597.



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