

# ACTIVANT DISPATCH & DELIVERY SYSTEM



## DDS AUTOMATES THE DISPATCH AND DELIVERY PROCESS

You've said it yourself, "The greaseboard has got to go." You recognize the warning signs of a chaotic dispatch and delivery system: (1) dispatchers pulled in so many directions, they can't focus on filling trucks; (2) owners looking for statistics that don't exist; and (3) customers switching vendors because you couldn't deliver products on time.

Turn to Activant Dispatch and Delivery System™ (DDS), designed to assist the dispatcher with daily deliveries, provide accurate management reports and ensure on-time deliveries.

## DDS: AN ELECTRONIC DISPATCHER'S ASSISTANT

With DDS, you'll eliminate manual systems that require continuous human updating to remain accurate. The DDS application integrates with your business management solution and displays real-time order status in a columnar format as simple to run as a spreadsheet.

Sales staff can send new orders, or last minute change orders, from point-of-sale to the dispatcher, reducing costly errors. As you scan bar codes for each order, the system moves the order status sequentially through the dispatch and delivery process. No typing skills required! Anyone on the network can check the status of any order, any time. This feature alone minimizes interruptions and reduces calls to the dispatcher.

## ON-TIME DELIVERY: THE MOST IMPORTANT SERVICE YOU CAN OFFER

Lumber and building materials customers report that accurate, on-time delivery is the most important service you can offer. With DDS, you'll build a reputation for excellent service, retain your loyal customers and attract new ones through positive referrals.

## GPS TRACKER INTEGRATES WITH DDS FOR AUTOMATED FLEET MANAGEMENT

Add on Activant GPS Tracker™ and automate delivery status even more. Tracker combines global positioning system (GPS), mobile phone and Internet technologies to bring you an inexpensive method for tracking vehicles. Tracker shows the precise location of every mobile phone and automatically updates DDS with real-time delivery status and pictures.

## BENEFITS

- Facilitate on-time delivery
- Reduce interruptions with network-wide access to order status
- Increase efficiency, service and profits

## KEY **BENEFITS** OF ACTIVANT DISPATCH & DELIVERY SYSTEM

### FOCUS ON ASSIGNING ORDERS AND TRUCKS TO ENSURE ON-TIME DELIVERY

#### The DDS window looks like a familiar spreadsheet

DDS is fully integrated with your business management solution and can be customized to display

- Order number
- Current status
- Customer name
- Customer number
- Job description
- Job type
- Delivery zone
- Scheduled shipping date and time
- Puller's name
- Weight
- Cost
- Customer purchase order number
- Bar code ID
- City
- Requested date

#### Keep trucks running at capacity to increase profits

- Only the dispatcher can assign a specific delivery time or truck
- The graphical availability grid shows available trucks and drivers
- DDS tallies the total combined weight as you add orders to trucks
- DDS alerts the dispatcher if the truck is over capacity
- If there's room, DDS uses load-drop sequencing for multiple orders

#### Manage the big picture with simple and meaningful reports

- ODBC-compliant database reports on assets, including pullers, trucks, drivers, etc.
- Use standard reports or create your own
- Calculate full loads, fill-ins, pickups, rush orders, haul backs, etc.
- Get a global view of productivity by customer, job, salesperson, truck, etc.

#### Increase efficiency with split orders

- Split one order into many orders to assign to different trucks, load builders and drivers
- Split the quantity of a line item to be placed on different trucks
- Print a load ticket for yard use after an order has been split
- Reduce costly human errors with direct-to-dispatch ordering

#### Keep track of your vehicles and drivers with integrated GPS Tracker

- Add-on module monitors the location of your fleet using mobile phones
- Automatically updates DDS with real-time delivery status and pictures
- Set up Geofence parameters around any facility to trigger delivery status updates
- Eliminates unauthorized stops, monitors vehicle speed and more!

#### ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity, and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

**To learn more about this or other Activant products and services, please call 800.688.9606.**



**ACTIVANT**

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