

iNET PRO



CUT COSTS WHILE ENHANCING SALES AND LOYALTY BY GIVING CUSTOMERS 24X7 ONLINE ACCESS TO BILLING INFO, INVENTORY STATUS, ORDERING CAPABILITIES AND MORE

Now you can improve customer service, trim expenses and give yourself a competitive edge. Activant iNet® Pro lets you give customers instant, secure, online access to information that makes it easier for them to do business with you.

With iNet® Pro, customers can see what's in stock, review pricing, check the status of a quote and receive real-time delivery information. They can also see which invoices have been paid or view last month's statement. The result? Fewer calls to your busy staff—and customers who are better prepared to buy.

iNet Pro lets customers place orders online, at any time. No need to wait for your business to open—or wait on the phone for your busy staff to take an order. Your staff processes the orders efficiently and quickly. Instead of printing, mailing, and/or faxing, iNet Pro lets you send invoices via e-mail. Convenient batch processes can bill each customer according to the need—daily, weekly or monthly. You save on printing and postage while getting invoices out to your customers more quickly.

iNet Pro makes specific information from your Activant systems accessible to the customers and staff you designate. Everything can be presented with your choice of logos, colors, and messaging, giving you an authentic Web presence for a fraction of the time and cost of a full Web site—or simply link iNet Pro to your existing site.

With iNet Pro, you decide which information your customers and staff can see. You can also use iNet Pro to boost sales by displaying promotional messages. You'll gain a powerful Web presence, big improvements to customer convenience, plus streamlined processes and cost savings.

BENEFITS

- Establish your Internet presence—or augment your existing site with timely, business-to-business information for customers
- Improve customer service—and save time answering the phone—by giving customers 24x7 online access information they need
- Enhance sales and customer service with self-service online ordering
- Cut costs by eliminating paper invoices and statements



KEY BENEFITS OF ACTIVANT INET PRO

Let Customers Review Billing and Other Helpful Information Online

- Customers can serve themselves, on their schedules by checking pricing, inventory and more online
- Instant, 24x7 access lets customers review their invoices and statements online
- Password-protected access ensures confidentiality and data security
- Get real-time delivery information

Enable Customers to Stage Orders Online

- Customers can create online orders at any time, ready for processing by your staff
- Let customers buy when it's convenient for them, even while you're closed

Streamline Your Billing Process

- Avoid printing and mailing costs by enabling customers to access invoices online
- Batch process automatically e-mails invoices overnight
- Specify daily, weekly, or monthly invoicing for each customer

Establish a Powerful Internet Presence

- No need to create an entire Web site, saving significant time and expense
- Customize your iNet Pro Web presence with your company's logo, colors, and other content
- Already have a Web site? Link it to your iNet presence and dramatically enhance your online presence, while enhancing customer service

Gain a Powerful New Promotional Tool

- Change online text messages as frequently as you want
- Promote special sales, announce new services, or notify customers of special hours or other relevant news

Create Happier, More Loyal Customers While Simplifying Customer Support

- Meet today's increasing customer preference for instant access to information
- Self-service access for customers means less drain on your staff
- Better-informed customers buy more, pay faster, and stay with you

ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

To learn more about this or other Activant products and services, please call 800.688.9606.



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