

OFFLINE POINT-OF-SALE FOR CATALYST



YES, WE'RE OPEN

What would your store managers do if communication between their location and the main server were suddenly lost? How long could employees keep a growing line of customers happy while slowly processing transactions by hand? How would you reconcile pen-and-paper processes with the central system once communication was restored? How much revenue would you lose if you had to stop doing business until the problem was resolved?

Activant Offline POS ensures that you'll never be forced to hang the "Sorry, We're Closed" sign in the window because of an interruption in communication with your main server. It enables you to continue processing transactions offline without missing a beat. No lost sales.

Offline POS is a small separate Linux server that sits at-the-ready at your remote store locations. If the communication link between an outlying store and the central server is disrupted, Offline POS instantly steps in to handle all sales-related functions so you can continue to provide your high standard of customer service. Most of your POS peripherals such as bar code scanners, receipt printers and invoice printers will continue to function.

Your central server communicates with your Offline POS servers nightly to automatically update them with current customer information, contract pricing, quotes, bids, stock levels, credit limits, and anything to do with sales. Your professional contractor customers will still get their bid pricing, and you'll be protected from transactions on over-limit or delinquent accounts.

Once the communication link to your main server is restored, Offline POS synchronizes itself back to the central system, effortlessly updating the main server with all the transaction activity that transpired while it was offline. Unlike similar offline solutions, re-sync to the central server is automatic and easy.

Your stores don't need to be in the path of a hurricane to be at risk of losing their communication link to your central server. Activant Offline POS is an affordable backup plan for all your point-of-sale processes. It ensures you'll be open for business, keep your customers happy and your cash registers busy if the unexpected occurs.

BENEFITS

- Keep your business open if communication to the main server is temporarily lost
- Preserve your reputation for dependable service
- Offline servers are automatically updated nightly from the main server with all pricing and customer account information
- Reconciliation of offline transactions is effortlessly updated back to the main server once communication is restored
- Offline POS is a low-maintenance and affordable solution that ensures business continuity



A DEPENDABLE BACKUP PLAN FOR ALL SALES-RELATED ACTIVITY

A centralized operating model makes it possible for a multi-location business to function as a single cohesive enterprise. It's a smart way to structure your information technology architecture and it delivers many advantages. But it comes with a catch: outlying store locations depend on an uninterrupted connection to the central server in order to conduct business. Activant Offline POS competently handles all sales-related activity at remote locations if communication to the central server is lost.

KEY BENEFITS OF OFFLINE POINT-OF-SALE

Remain open for business if communication to the central server is lost

- Offline POS instantly takes over all sales-related functions until the connection is restored
- Reliable Linux servers sit at-the-ready at all remote store locations

Offline processes are transparent to customers

- Eliminates the need for employees to use cumbersome pen-and-paper processes while disconnected from your main server
- Customers experience the same quick and accurate checkout they've come to expect from your business
- Current contract pricing, quotes and bids are available offline for business-as-usual
- Professional contractor customers still get their bid pricing

Maintain business continuity

- Offline system is automatically updated nightly from the central server
- Customer account status, credit limits, and authorization details can still be verified offline
- Provides protection from transactions on over-limit or delinquent accounts
- Transaction activity that occurs offline is effortlessly re-synced to the central server once communication is restored
- Preserve sales history information at outlying store locations while offline
- Useful for multi-location and single-location enterprises as a backup plan for all POS processes

Most point-of-sale peripherals continue to function while offline

- Bar code scanning
- Receipt printing
- Invoice printing

On-screen help is still available while offline

- All help documents are supported in offline mode

ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

To learn more about this or other Activant products and services, please call 888.463.4700.



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