

ACTIVANT DISPATCH & DELIVERY MANAGEMENT SYSTEM



DDMS AUTOMATES THE DISPATCH AND DELIVERY PROCESS

You've said it yourself, "The greaseboard has got to go." You recognize the warning signs of a chaotic dispatch and delivery system: (1) dispatchers pulled in so many directions, they can't focus on filling trucks; (2) owners looking for statistics that don't exist; and (3) customers switching vendors because you couldn't deliver products on time.

Turn to Activant Dispatch and Delivery Management System (DDMS), designed to assist the dispatcher with on-time daily deliveries, and provide accurate management reports.

An Electronic Dispatcher's Assistant

With DDMS, you'll eliminate manual systems that require continuous human updating to remain accurate. DDMS integrates with your business management solution and displays real-time order status in a columnar format as simple to run as a spreadsheet.

Sales staff can send new orders, or change orders, from point-of-sale to the dispatcher, reducing costly errors. As you scan bar codes for each order, the system moves the order status sequentially through the dispatch and delivery process. Anyone on the network can check the status of any order, any time. This feature alone minimizes interruptions and reduces calls to the dispatcher.

On-time Delivery is the Most Important Service You Can Offer

Lumber and building materials customers report that accurate, on-time delivery is the most important service you can offer. With DDMS, you'll build a reputation for excellent service, retain your loyal customers and attract new ones through positive referrals.

GPS Tracker Integrates with DDMS for Automated Fleet Management

Add on Activant GPS Tracker™ and automate delivery status even more. Tracker combines GPS, mobile phone and Internet technologies to bring you an inexpensive method for tracking vehicles. Tracker shows the location of every mobile phone and automatically updates DDMS with real-time delivery status and pictures.

BENEFITS

- Increase profits by optimizing delivery truck loading and routes
- Reduce interruptions with network-wide access to order status
- Improve efficiency and service by automating manual processes
- Assign orders and trucks to ensure on-time delivery
- Provides an easy to use Microsoft .NET application to streamline the delivery process

KEY BENEFITS OF DISPATCH & DELIVERY SYSTEM



The DDMS Window Looks Like a Familiar Spreadsheet

DDMS is fully integrated with your business management solution and can be customized to display:

- Order number
- Customer name
- Job description
- Delivery zone
- Weight
- Bar code ID
- Requested date
- Customer purchase order number
- Current status
- Customer number
- Job type
- Puller's name
- Cost
- City
- Scheduled shipping date and time

Keep Trucks Running at Capacity to Increase Profits

- Only the dispatcher can assign a specific delivery time or truck
- The graphical availability grid shows available trucks and drivers
- DDMS tallies the total combined weight as you add orders to trucks
- DDMS alerts the dispatcher if the truck is over capacity
- If there's room, DDMS uses load-drop sequencing for multiple orders

Manage the Big Picture with Simple and Meaningful Reports

- ODBC-compliant database reports on assets, including pullers, trucks, drivers, etc.
- Use standard reports or create your own
- Calculate full loads, fill-ins, pickups, rush orders, haul backs, etc.
- Get a global view of productivity by customer, job, salesperson, truck, etc.

Increase Efficiency with Split Orders

- Split one order into many orders to assign to different trucks, load builders and drivers
- Split the quantity of a line item to be placed on different trucks
- Print a load ticket for yard use after an order has been split
- Reduce costly human errors with direct-to-dispatch ordering

Keep Track of Your Vehicles and Drivers with Integrated GPS Tracker

- This add-on module monitors the location of your fleet using mobile phones
- Automatically updates DDMS with real-time delivery status and pictures
- Set up Geofence parameters around any facility to trigger delivery status updates
- Eliminates unauthorized stops, monitors vehicle speed and more

Behaves the Way You Want It to Behave

- DDMS combines the power, ease of use, and the leading technology of Microsoft® .NET with Activant's business software expertise. You'll have a state-of-the-art technology foundation with flexible, customizable, integrated modules ready to streamline virtually any part of your delivery process
- By customizing your screen view you can see only what interests you and focus on what's important
- It lets you choose values from pull-down menus, and choose commands using context-sensitive menus
- Summarize, show details or go back and forth to zero in on what's important
- Sort a column or sort everything based on a column. Filter a column or filter everything based on a value in a column. Move columns around or even hide columns.
- Download your work to Excel for further analysis or export it to .pdf for sharing with team members, contractors, suppliers or customers.

ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

To learn more about this or other Activant products and services, please call 800.688.9606.



ACTIVANT

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