

CATALYST

BUSINESS PROCESS MANAGEMENT



AUTOMATE WORKFLOW PROCESSES WITH LESS EFFORT

Imagine every task of an important business process, completed more quickly, with greater accuracy and significantly less effort. You've just imagined Catalyst Business Process Management (BPM), which brings the advantages of facilitated workflow and process automation to Catalyst.

With Catalyst BPM, you and your staff communicate—and move processes along—more quickly and easily, with less distraction and fewer keystrokes. Users can request actions or information they need to move a process along without the need to “pull out” of the task at hand, improving focus and efficiency.

At the same time, users always know who is waiting for them to complete an approval or provide information, and what the priorities are. Every process moves along at a faster pace, because Catalyst BPM keeps everyone focused and in the loop.

Communication, Workflow and Automation Means More Business Gets Done, Faster.

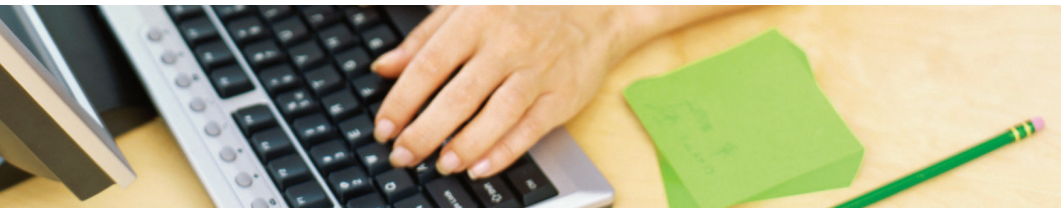
Catalyst BPM accelerates and simplifies processes. While working on a sales order, your associate needs special pricing or availability for a special-order item. Without leaving the sales order screen, they can send a quick question or request, with one of five priority levels assigned, to a coworker.

Catalyst BPM updates the associate's “sent folder”—a running list of sent requests and their status—so your associate won't ever lose track. Meanwhile, it's easy for the message recipient to respond, because the message automatically sets the context, providing links to the item, the order and the customer. One click gets them where they need to be to perform their task or answer the question.

Finishing up, the recipient marks the task complete—which removes it from the recipient's queue and marks the item “complete” in the original sender's “sent folder.”

BENEFITS

- Communicate more quickly and easily on key business processes
- Close the loop every time: avoid items that “fall through the cracks” by easily tracking outstanding tasks and issues
- Provide automatic notifications when a “next step” needs to be done—and again when it gets done
- Automate follow-through: key steps are completed for you, saving time and effort
- Boost customer satisfaction and business efficiency by accelerating and automating key processes such as special orders



KEY BENEFITS OF CATALYST BUSINESS PROCESS MANAGEMENT

Communicate more quickly and easily

- Familiar, easy-to-use Microsoft® .NET ribbon lets users exchange messages from within transaction screens, with just a few clicks
- Recipients automatically receive one-click links to related data
- No need to exit to e-mail or instant message client—and no interrupted workflow

Easily track outstanding tasks and issues

- Sent folder tracks outstanding items, showing “complete” when request is honored by recipient
- Every use has an incoming queue, prioritized among five levels of urgency, so nothing slips by

Save time and effort through automation

- Complete key business processes more quickly, with less effort and with fewer errors
- Simplify every step of the process, saving keystrokes and automatically providing relevant data

Boost customer satisfaction and business efficiency

- Start with sales order and custom PO creation today, and add other key processes—such as Quote Tracking, Credit Monitoring and Customer Relationship Management—in the coming months
- Place orders more efficiently—and with the confidence of knowing special orders will proceed promptly
- Accelerate more and more areas of your business, letting Catalyst do more of the work your staff does now

ABOUT ACTIVANT

Activant, a leading technology provider of business management solutions serving small and medium-sized businesses, offers customers tailored proprietary software, professional services, content, supply chain connectivity and analytics. Activant's systems are designed to help customers increase sales, boost productivity, operate more cost-efficiently, improve inventory turns and enhance trading partner relationships.

To learn more about this or other Activant products and services, please call 800.688.9606.

Hardware and Software Prerequisites:

- Activant Catalyst



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